

# AJA Desktop Software

## macOS Apple silicon Security Instructions

### Introduction

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#### AJA Desktop Software and Apple silicon

Please follow the steps below to ensure a smooth and successful AJA Desktop Software installation on Apple computers based on the Apple silicon architecture (for example; M1, M3, etc.).

### Installation Steps

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To change the security settings on your macOS computer, tower or laptop running Apple silicon, you must put your computer into macOS Recovery mode.

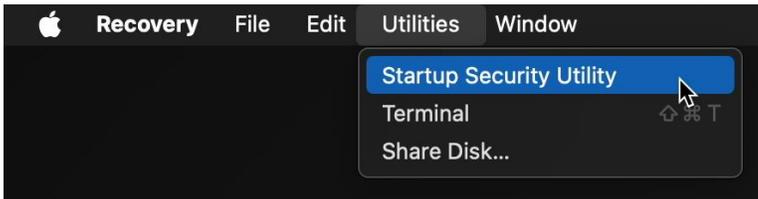
Screenshots are taken using a Mac Studio running macOS Sequoia.

1. Turn on your Apple computer and continue to hold the power button down until you are presented with the macOS Boot Picker screen.

2. Choose “Options” and then click “Continue” to load macOS Recovery



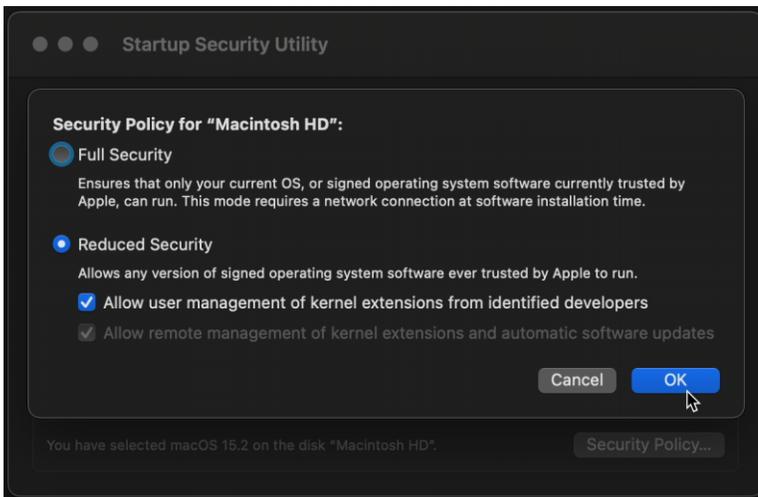
3. Once loaded, click on “Utilities” and then “Startup Security Utility”



4. If multiple macOS instances are installed on this system, choose the macOS install that you want to affect. In this example, you would choose Sequoia. Then click on “Security Policy”



5. From this next menu choose “Reduced Security” and make sure the “Allow user management of kernel extensions from identified developers” is checked as well. Once those changes have been made, click “OK”

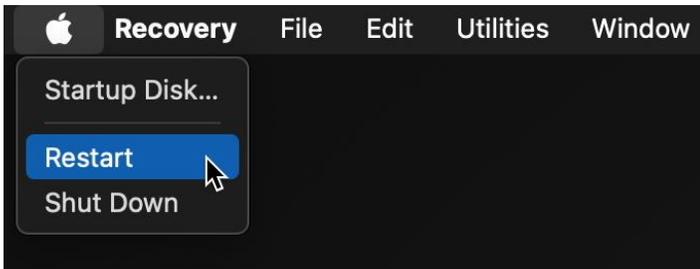


Note: At this point you will need to provide an administrator password to continue.

## 6. Close the Startup Security Utility

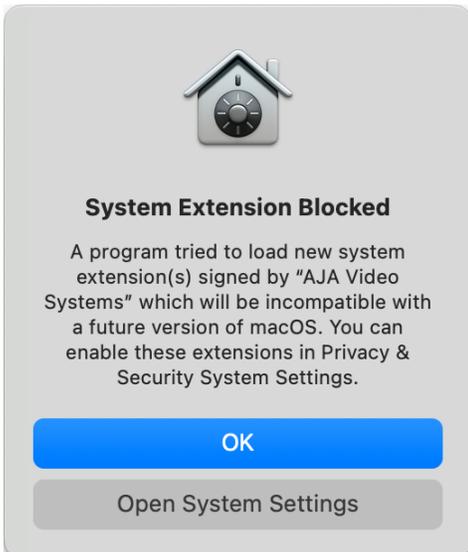


## 7. Restart your system

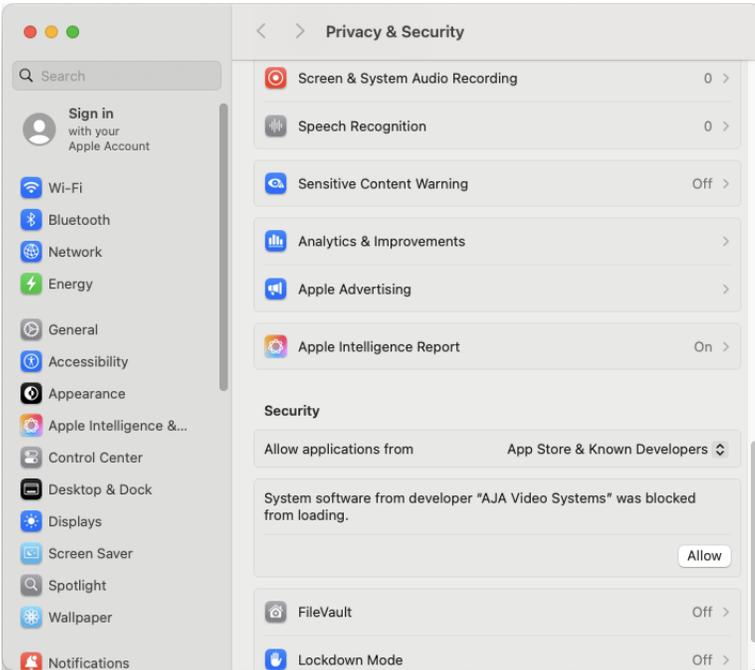


8. Once booted, proceed to install the AJA Desktop Software by following the prompts on the screen.

9. When you get to the end of the installation you will be prompted to approve the AJA System Extension. Click on “Open System Settings”



10. Click on “Allow”



Note: You will once again need to input the administrative password to proceed.

12. You will be prompted to restart your system, go ahead and restart now.

Note: It is normal for your Mac to produce the startup chime twice during this restart.

13. Once your system has rebooted, open the AJA Control Panel application and verify that your AJA device shows up and can be controlled.

14. The installation is now complete.

Note that additional information as well as known issues is located in the [AJA Desktop Software release notes at https://www.aja.com/support](https://www.aja.com/support)

## Technical Support

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AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

**To contact AJA Technical Support:**

Email: [support@aja.com](mailto:support@aja.com)

Phone: +1-530-271-3190

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Web: <https://www.aja.com/support/contact>

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